

HCENTIVE

Campus Recruitment – 2015 Batch

(Strictly for Unplaced Students Only)

Company Name	:	HCENTIVE
Website	:	www.hcentive.com
Date	:	Will be informed later
Time	:	Will be informed later
Venue	:	Will be informed later
Designation	:	Technical Support (Production Department)
Salary Package	:	3 Lacs per Annum (Rs. 3,00,000 PA) (Including 25 K variable) Working in shifts will have extra incentives too.
Location	:	Noida
Eligibility Criteria	:	BE/ B.Tech (All Branches)
Percentage	:	60% in 10th, 12th & B.Tech (No Current Backlogs)
Technical skills required	:	Database, Problem Solving, Unix

Job Responsibilities:

- This person will work closely with business stakeholders, product engineering, implementation, QA and other production support teams within hCentive.
- The team is responsible in providing technical support (level 2&3) to internal and external users using the portals.
- The role needs to be able to support the application 24x5, will be required to work in shifts.
- The role requires the ability to provide rapid response to queues of incoming problem incidents, participate in root cause analysis (RCA) efforts, assists with building up knowledge base articles and documentations.
- The candidate needs to be comfortable in providing technical support that includes diagnosis of issues, performance and overall health monitoring, data fixes and updates, and configuration changes.

Interview Process:

- 1) Pen/ Paper test - Technical
- 2) Psychometric test
- 3) 2 technical discussion
- 4) 1 HR round

How to Apply? (Don't Apply if You are Already Placed)

1. If you are unplaced and eligible for the above mentioned job profile apply before **15th April 15 by 3:00 pm** on the link below mentioned link. (Ctrl + Click)

https://docs.google.com/forms/d/1dxJYTul1loyTnRwSOvoNAe9LzHLkWfd1ksoX5zjgzYQ/viewform?c=0&w=1&usp=mail_form_link

2. Once applied you have to appear for the process or else your name will be blacklisted for further placement drives.

Documents Required (Mandatory)

1. Clipboard for Writing Exam – (Must Bring)
2. Campus ID Card (Mandatory)
3. College ID Card (Original + Photocopy)
4. Passport Size Color Photos - (5 Nos.)
5. Photocopies of all Mark sheets (X, XII, B.Tech All Semesters)
6. Updated Resume - (5 Nos.)
7. A4 sheets for rough work – (Min 10 Rough Sheets)

My Best Wishes,

Prof. (Dr.) Ajay Rana

Director - ATPC